

Domestic Arranged Tour Terms and Conditions (KANSAI MaaS)

Note: Before applying, be sure to print and read these tour terms and conditions. The tour described herein is an Arranged Tour, and customers participating in this tour will enter into an Arranged Tour Contract with our company. Arrangements for this tour are undertaken in accordance with our "Travel Agency Terms and Conditions (Arranged Tour Contract Section)" and the conditions set forth below.

1. Name, Address, and Registration Number of Travel Agency Concluding the Contract

Company Name	West Japan Railway Company
Place of Business	Digital Solution Headquarters
Address	2-4-24 Shibata, Kita-ku, Osaka City
Registration No	Osaka Prefectural Government Travel Industry Register #2-2587

2. Date of Agreement

Applications for this tour are accepted during the business hours of the KANSAI MaaS app. A reservation is deemed to have been made and an agreement is deemed to be established when we have issued a notice confirming that the reservation has been made and that your application has been accepted.

3. Tour Destination(s), Departure Date, and Other Schedule Details

Provided in the product page for each tour.

4. Consideration to Be Paid by Traveler to Travel Agency and Payment Method

Provided in the product page for each tour. The payment date shall be the respective withdrawal date of the credit card used for payment. Note that Visa, Mastercard, JCB, AMEX, and Diners in the cardholder's name are accepted.

5. Details of Travel-Related Services Available to Traveler for the Consideration Listed in Section 4

Provided in the product page for each tour.

6. Travel-Related Expenses Not Included in the Consideration Listed in Section 4 and Normally Required by Traveler

Any communication fees incurred in the course of booking, making payment for, and using this tour service shall be borne by the customer.

7. Amendment and Cancellation of the Contract

Provided in the product page for each tour.

8. Liability and Exemptions

- The tour described herein is an arranged tour. We assume no liability for "itinerary management," "itinerary guarantees," or "special compensation" as specified in the Agent-Organized Tour Terms and Conditions and the Customized Tour Terms and Conditions.
- We assume no liability to compensate for any damages suffered due to natural disasters, war, civil disturbances, suspension of travel services by transportation or accommodation providers, etc., government orders, or other reasons beyond the control of our company or our booking agents.

9. Eligibility Requirements and Specifics Thereof in Cases Where Such Are Specified

Provided in the product page for each tour as necessary.

10. Information about Safety and Hygiene That Travelers Should Obtain Based on Their Travel Destination and the Specifics of Such Information if Available

Provided in the product page for each tour as necessary.

11. Handling Fees for Tour Services

We do not charge any handling fees for our tour services.

12. Party Responsible for Tour Services in Japan

Name: Yuji Kubota

"Party Responsible for Tour Services in Japan" refers to the person in charge of transactions at the place of business that handles the tours of customers. Please feel free to contact the Party Responsible for Tour Services above if you have any questions about your tour contract. Please direct any inquiries to the Party Responsible for Tour Services to the contact point indicated below.

customer-support@mail.kansai-maas.jp

- [Click here](#) for information on the handling of personal information.
- Matters not specified herein are governed by the "[KANSAI MaaS Terms of Service](#)," "[KANSAI MaaS Terms of Service - Ticket Service Special Agreement](#)," "[KANSAI MaaS Membership Agreement](#)," and our "[Travel Agency Terms and Conditions \(Arranged Tour Contract Section\)](#)."